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Portfolio: Download/View



Education:

April 2020 -May 2024 MSc. in Human-Computer Interaction, University of Siegen, Germany

Thesis: "Understanding Diverse User Experience: A Case Study of Designing DeliberAlde"

Researched marginalized groups view on citizen assembly and developed a user-friendly civic participation app to enhance inclusivity and effectiveness with design thinking method.

Studies: Mastered user-centered design, interaction design, ergonomics, usability studies, design standards, and ethics; while integrating HCI principles into emerging technologies.

September 2014 -December 2019 BSc. in Computer Science & Engineering, North South University, Bangladesh

Thesis: "Enhancing Wedding Planning platform through User-Centered Design (UCD)"

Developed a wedding planner platform to enhance users' online interactions; by understanding users' needs and preferences through research, iteration, and testing.

Studies: Acquired proficiency in programming, data structures, databases, algorithms, computer networks, operating systems, and cybersecurity to improve computing solutions.

Personal Experience:

January 2022 -April 2024

Research Assistant (WHB) as UX designer, University of Siegen, Germany

- Incorporated UX/UI principles in different project based on their needs and preferences.
- Worked on wireframes, mockups, and usability tests for seamless interaction.
- Established a comprehensive design system for efficient design workflows.
- Utilized data analysis to refine and enhanced user experience iteratively.

April 2021 -December 2021

English Teacher, Volkshochschule Siegen, Germany

- Devised emotional engagement strategies for senior learners, utilizing real user stories.
- Observed interaction of the participants with different learning tools and materials.

January 2019 -December 2020

Head of Operations, SPEAK: Share your world, Dhaka Division, Bangladesh

- Managed day-to-day operations to ensure the smooth functioning of the business.
- Streamlined operational processes to enhance efficiency and productivity.
- Collaborated with the team to identify pain points and innovate solutions.

May 2015 -December 2018

Freelance Photographer, Bangladesh

- Captured key moments with authentic framing and visual appeal.
- Enhanced and Delivered images with adjustment and user-friendly access.

Hard Skills:

- **UX/UI Methods:** Prototyping, Mockups, Wireframing, Persona, User Journey Mapping, User Flow, Interaction Design, Information Architecture, Site Maps, Responsive Design.
- UX/UI Tools: Sketch, Adobe XD, Figma, MaxQDA, Dovetail, Microsoft Office, LaTeX.
- **UX Research Methods:** Qualitative/Quantitative Research, Heuristic Evaluation, User Testing, Interviews, Surveys, Usability Testing, Card Sorting, Ethnographic Research.
- Visual Design: Typography, Color Theory, Iconography, Branding, Design Systems.
- Management tools: Jira, Confluence, Notion, Miro, Trello, PowerBl.
- Web development: HTML, CSS, Python, WordPress, Matomo.

Soft Skills:

- Communication: Team Collaboration, Documentation, User Advocacy, Empathy.
- Problem Solving: Ideation Techniques, Attention to Detail, Observation, Analytical Thinking.

Languages:

- English (Bilingual): IELTS, TEFL Certified.
- German (Intermediate): A2 Level.
- Hindi (Advanced).
- Arabic (Beginner).
- Bangla (Native).

Educational Certificates:

- Google UX Design professional Certificate, Google: Completed a six-month UX design course to gain a deeper understanding of UX design and advance my career.
- Successful Negotiation: Essential Strategies & Skills: University of Michigan.
- Business Information Economics & Data Monetization: University of Illinois.
- Learning Data Visualization: Linkedin Learning.

UX Projects:

- Redesigned HCI website for enhanced easy access for the students of the university.
- Rebranded YEAT web apps' UX with user-centric design.
- Researched fake reviews and its effect on customer.
- Investigated tech adoption in older adults.

Publication:

IoT-Based Smart Water Quality Prediction for Biofloc Aquaculture

Scopus-indexed journal IJACSA (Volume 12 Issue 6 June 2021)

Youth Worker:

Engaged in youth projects across Hungary, Czech Republic, Turkey and more, learned strategies for youth empowerment. From improv-theatre in Spain to participatory storytelling in Greece, helped cultural understanding and appreciation, alongside mental resilience in Serbia and community organizing in Estonia, broadened my thought.

Volunteering:

- Universität Siegen Buddy Program: Assisted new international students in adapting.
- English Mentor: Mentored teenage students in Poland in spoken English.
- SPEAK Ambassador: Organized cultural exchange for participants.

Achievements:

- Winner: Annual Chinese Calligraphy competition held by North South University (2018).
- First Runner Up: International Photography Exhibition organized by UIU (2016).
- Participation: 12 photography exhibitions across Bangladesh. (2015-2019).

Interests:

Listening to People | Exploring Al Tools | Reading Poems | Photography | Terrariums